

Facilitating Problem Solving Deal Card Sort Activity

Printing and preparation instructions: Please print (preferably on card stock) and cut out each individual square except those that are shaded.

DEAL			
Describe the situation, the facts, the problem and/or the goal.	Explore strategies, feelings, reasons, planning options.	Act on next steps and best options.	Look back & Learn About the process, the meaning, the outcomes.
What is your goal?	What feelings are involved?	Take the next step	What did you learn?
What are the facts?	Would that be a good strategy?	Implement the plan	What was the outcome?
What do you know about the situation?	What other options are there?	Try out the best option	What was your thinking process?
What is the problem—objectively?	What caused the problem?	Do what you can do about it now.	How did that work out?
Who was involved?	What important thing do you need to find out?	Try several options	What could you do differently next time?